



Our training helps employees step up to the next level.



Leadership potential is important — but it takes the right training to develop it. The Hospitality Training Institute of Michigan's 12-week Hospitality Business Management Certificate program teaches employees these key business skills:

- **Financial management**
- **Building and leading a team**
- **Handling conflict**
- **Customer service training**
- **And much more**

Flexible training schedules. Priceless knowledge.

The program offers both online and in-person training. In-person training is offered at convenient locations throughout the state. This lets employees continue their regular work schedule while training to become better leaders and managers.

HTiM is offering this training at NO COST to 2,000 registrants. A \$2,500 value!